

By Email



OUR REF:- L/2022/75220/S/LLB/kw
(Please quote on all correspondence)

Telephone:
02380 622 622

Tree Management Department
St Edmundsbury Borough Council

Email:
response@ghgsolutions.co.uk

Website:
www.ghgsolutions.co.uk

By email to: customer.services@westsuffolk.gov.uk

17 January 2023

Dear Sir or Madam

Claim For Subsidence Damage At: 28 Gainsborough Road, Haverhill, Suffolk, CB9 7FE

We have been appointed in our capacity of Subsidence Engineers by MPL Claims Management who are Insurers of the above noted property, in order to investigate the cause of subsidence damage.

You will note that, based upon our inspection and site investigations, we have concluded that the damage to the insureds rear Conservatory is the result of subsidence of the foundations, which has most likely been caused by shrinkage of the underlying clay subsoil, due to moisture extraction through the roots of adjacent vegetation belonging to you.

In line with the above, we attach a copy of the geotechnical survey data and a copy of our sketch site plan showing the location of the damage to the rear conservatory.

In this case the trees of concern are shown on the attached site plan, being Ash Trees T1, T3(previously cut down with regrowth) and T4.

Given the level of the damage occurring during the summer of 2022 and the considerable distortions to the framing of the conservatory, reconstruction of this is now required.

With your trees formally implicated as the dominant cause of the movement, we would request that these three trees are now fully removed, and the root systems poisoned as soon as possible.

Should this be undertaken in the short-term, we shall proceed with reconstruction of the conservatory and with your co-operation this will limit the foundational element of the reinstatement and should you co-operate, any recovery action financially against yourselves may not be pursued.

However, should your co-operation not be gained in the short-term and we proceed with reinstatement and deeper foundations are required, the cost of this is likely to be pursued and recovered from yourselves.

We would welcome your confirmation on receipt of this letter and your intended course of action. Should you wish to discuss matters or talk through any items, we would welcome your contact.

Yours faithfully

Lance La-Band BSc MRICS
For GHG Solutions Limited
Email: response@ghgsolutions.co.uk

Enc: ProSITE Goetechnical Survey Data Report
Site Plan

CC: MPL Claims Management